

Aoma Ltd, trading as CopyHero
Website Terms and Conditions of Use

15 April 2024

1. Introduction

1.1. These terms and conditions apply between you, the User of <https://copyhero.net> (including any sub-domains, unless expressly excluded by their own terms and conditions – “Website”), and the owner and operator of this Website Aoma Ltd, a limited company registered in China, company number 915101000971185818 and registered address at No. 14, 7th Floor, Building 2, No. 1537, Middle Section of Jiannan Avenue, Chengdu Hi-tech Zone, China (Sichuan) Pilot Free Trade Zone.

1.2. Please read these terms and conditions carefully, as they affect your legal rights.

1.3. If you have any comments or questions to these terms and conditions, please contact us at support@copyhero.net

1.4. Your agreement to comply with and be bound by these terms and conditions is deemed to occur upon your first use of the Website. If you do not agree to be bound by these terms and conditions, you should stop using the Website immediately.

1.5. In these terms and conditions, **User** or **Users** means any third party that accesses the Website and is not either (i) employed by Aoma Ltd and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to Aoma Ltd and accessing the Website in connection with the provision of such services.

1.6. You must be at least 18 years of age to use this Website. By using the Website and agreeing to these terms and conditions, you represent and warrant that you are at least 18 years of age.

2. Intellectual property and acceptable use

2.1. In these terms and conditions, Content means any text, graphics, images, audio, video, software, data compilations, page layout, underlying code and software and any other form of information capable of being stored in a computer that appears on or forms part of this Website, including any such content uploaded by Users.

2.2. All Content included on the Website, unless uploaded by Users, is the property of Aoma Ltd, our affiliates or other relevant third parties. By continuing to use the Website you acknowledge that such Content is protected by copyright, trademarks, database rights and other intellectual property rights.

2.3. Nothing on this Website shall be construed as granting, by implication, estoppel, or otherwise, any license or right to use any trademark, logo or service mark displayed on this Website without the owner's prior written permission.

2.4. You may, for your own personal, non-commercial use only, do the following:

2.4.1. retrieve, display and view the Content on a device;

2.4.2. download and store the Content in electronic form on a disk (but not on any server or other storage device connected to a network); and

2.4.3. print one copy of the Content.

2.5. You must not otherwise reproduce, modify, copy, distribute or use for commercial purposes any Content without the written permission of Aoma Ltd.

2.6. You acknowledge that you are responsible for any Content you may submit via the Website, including the legality, reliability, appropriateness, originality and copyright of any such Content.

2.7. You may not upload to, distribute or otherwise publish through the Website any Content that (i) is confidential, proprietary, false, fraudulent, libellous, defamatory, obscene, threatening, invasive of privacy or publicity rights, infringing on intellectual property rights, abusive, illegal or otherwise objectionable; (ii) may constitute or encourage a criminal offence, violate the rights of any party or otherwise give rise to liability or violate any law; or (iii) may contain software viruses, political campaigning, chain letters, mass mailings, or any form of "spam."

2.8. You may not use a false email address or other identifying information, impersonate any person or entity or otherwise mislead as to the origin of any content.

2.9. You may not upload commercial content onto the Website.

2.10. You represent and warrant that you own or otherwise control all the rights to the Content you post; that the Content is accurate; that use of the Content you supply does not violate any provision of these terms and conditions and will not cause injury to any person; and that you will indemnify Aoma Ltd for all claims resulting from Content you supply.

3. Prohibited use

3.1. You may not use the Website for any of the following purposes:

3.1.1. in any way which causes, or may cause, damage to the Website or interferes with any other person's use or enjoyment of the Website;

3.1.2. in any way which is harmful, unlawful, illegal, abusive, harassing, threatening or otherwise objectionable or in breach of any applicable law, regulation, governmental order;

3.1.3. making, transmitting or storing electronic copies of Content protected by copyright without the permission of the owner.

4. Links to other websites

4.1. This Website may contain links to other sites. Unless expressly stated, these sites are not under the control of Aoma Ltd or that of our affiliates.

4.2. We assume no responsibility for the content of such Websites and disclaim liability for any and all forms of loss or damage arising out of the use of them.

4.3. The inclusion of a link to another site on this Website does not imply any endorsement of the sites themselves or of those in control of them.

5. Privacy Policy and Cookies Policy

5.1. Use of the Website is also governed by our Privacy Policy and Cookies Policy, which are incorporated into these terms and conditions by this reference.

6. Availability of the Website and disclaimers

6.1. Any online facilities, tools, services or information that Aoma Ltd makes available through the Website (the Service) is provided "as is" and on an "as available" basis. We give no warranty that the Service

will be free of defects and/or faults. To the maximum extent permitted by the law, we provide no warranties (express or implied) of fitness for a particular purpose, accuracy of information, compatibility and satisfactory quality. Aoma Ltd is under no obligation to update information on the Website.

6.2. Whilst Aoma Ltd uses reasonable endeavours to ensure that the Website is secure and free of errors, viruses and other malware, we give no warranty or guaranty in that regard and all Users take responsibility for their own security, that of their personal details and their computers.

6.3. Aoma Ltd accepts no liability for any disruption or non-availability of the Website.

6.4. Aoma Ltd reserves the right to alter, suspend or discontinue any part (or the whole) of the Website including, but not limited to, any products and/or services available. These terms and conditions shall continue to apply to any modified version of the Website unless it is expressly stated otherwise.

7. Limitation of liability

7.1. Nothing in these terms and conditions will: (a) limit or exclude our or your liability for death or personal injury resulting from our or your negligence, as applicable; (b) limit or exclude our or your liability for fraud or fraudulent misrepresentation; or (c) limit or exclude any of our or your liabilities in any way that is not permitted under applicable law.

7.2. We will not be liable to you in respect of any losses arising out of events beyond our reasonable control.

7.3. To the maximum extent permitted by law, Aoma Ltd accepts no liability for any of the following:

7.3.1. any business losses, such as loss of profits, income, revenue, anticipated savings, business, contracts, goodwill or commercial opportunities;

7.3.2. loss or corruption of any data, database or software;

7.3.3. any special, indirect or consequential loss or damage.

8. General

8.1. You may not transfer any of your rights under these terms and conditions to any other person. We may transfer our rights under these terms and conditions where we reasonably believe your rights will not be affected.

8.2. These terms and conditions may be varied by us from time to time. Such revised terms will apply to the Website from the date of publication. Users should check the terms and conditions regularly to ensure familiarity with the then current version.

8.3. These terms and conditions, together with the Privacy Policy and Cookies Policy, contain the whole agreement between the parties relating to its subject matter and supersede all prior discussions, arrangements or agreements that might have taken place in relation to the terms and conditions.

8.4. The Contracts (Rights of Third Parties) Act 1999 shall not apply to these terms and conditions and no third party will have any right to enforce or rely on any provision of these terms and conditions.

8.5. If any court or competent authority finds that any provision of these terms and conditions (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of these terms and conditions will not be affected.

8.6. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.

9. This Agreement shall be governed by and interpreted according to the law of China and all disputes arising under the Agreement (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the China courts.

9. Refund Policy

Thank you for subscribing to CopyHero. We value your satisfaction and offer a time-based refund policy for both monthly and yearly subscriptions:

9.1 Monthly Subscriptions:

Full Refund: If you cancel your subscription within the first 3 days of the billing cycle, you will receive a full refund for that month.

Partial Refund:

If you cancel between 4 and 30 days of the billing cycle, a partial refund will be provided, calculated based on the unused portion of the month.

No refunds will be provided after 1 days of the billing cycle.

9.2 Yearly Subscriptions:

Full Refund: If you cancel within the first 3 days of the subscription year, you are eligible for a full refund.

Partial Refund:

If you cancel between 3 and 365 days of the subscription year, you will receive a prorated refund based on the remaining unused months of the subscription.

No refunds will be provided after 365 days of the subscription year.

Refund Process:

To request a refund, contact our support team at support@copyhero.net with your account details and reason for cancellation.

Approved refunds will be processed within 7 business days.

Please Note:

Any additional transaction fees may not be refundable.

Refunds are only available for the most recent billing period (monthly or yearly).

Amendments: We reserve the right to modify this refund policy at any time. Changes will be communicated to users via email or on our website.